On Demand Technical Requirements

PC Users

Hardware Requirements

System: 2.33GHz Intel Pentium 4, AMD Athlon 64 2800+, or faster processor

Memory: Minimum 256 MB RAM; 512 MB RAM or higher recommended; 64MB of graphics memory

Software Configuration

OS: Windows XP or later versions

Windows (All Versions): Users should ensure that their OS is current with the latest updates available.

Browser: IE 8.0+, Mozilla Firefox 4.0+, Google Chrome3+

Media Player: Adobe Flash Player 10.0+

Mac Users

Hardware Requirements

System: 1.33GHz Intel Core Duo or faster processor

Memory: Minimum 256 MB RAM; 512 MB RAM or higher recommended; 64MB of graphics memory

Software Configuration

OS: Mac OS X 10.4 (Intel) or later versions

Mac OS (All Versions): Users should ensure that their OS is current with the latest updates available.

Browser: Mozilla Firefox 4.0+, Apple Safari 4.0+, Google Chrome3+

Note: Internet Explorer is no longer supported on a Mac OS.

Media Player: Adobe Flash Player 10.0+

All Users

Internet connectivity: 380 kbps DSL, 500 kbps Cable Modem or faster connectivity.

Notes: If you have a LAN/WAN connection to the Internet, your IT department may have installed a Firewall, which may be configured to prevent the reception of all rich media on your computer. Your network may also be prohibited from upgrading the media software on your computer. Contact your IT department to correct these configurations.

Free hard drive space: Minimum: 250 MB. Recommended: 10 GB.

Screen resolution: Minimum: 800x600. Recommended: 1024x768 or higher.

Audio/Video: 16-bit Video display card and 16-bit Sound Card with Speakers

Monitor: Minimum color depth of thousands of colors, millions of colors recommended.

Adobe's Acrobat Reader: (Required to view documentation and resources) Version 9.0+

Cookies: Your browser must allow session cookies.

Javascript: Must be enabled.

Faster Streams: Optimize Adobe Flash by opening port: 1935

Mobile Users

The On Demand Platform can be accessed using any Internet-connected mobile device that supports Flash video or H.264 video streaming, including the iPad 1.0+ and the iPhone 4.0+.

If you have any questions about these technical requirements, please contact Technical Support.

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