What are user accounts?

A personal user account gives you the ability to create playlists, save links to favorite videos, and create folders to organize playlists and favorites. Playlists and favorites are saved in your user account, so they are available to you any time you are signed in to your account. Once you create a user account, you can also set user preferences, including defaults for search results and closed captioning.

How to Create a User Account

To create a user account:

1. Click on Create Account on the top, right hand side of the page (if you don't see this, then you are already logged in as a user and it will be replaced with User Options).
2. Enter your First Name, Last Name, Email Address and select/confirm your Password.
3. Click the Login button. This will create your user account and log you into the On Demand platform.

How to Set User Preferences

User preferences are associated with personal user accounts. In order to set user preferences, you must be signed in to your user account.

To set user preferences:

1. If you have not already done so, sign in to your user account.
2. Click User Options in the top right of the screen.
   If you have not signed in to your user account, User Options will not appear on the screen.
3. Click My User Preferences on the User Options pop-up menu.
4. This page will allow you to set your personal preference options, such as:
   5. Streaming Bit Rate Options
      Display settings for Closed Captioning, Interactive Transcripts, Embed Code
      Search Result Options
      User Info Options
      List of Collections