

Albert Lewis, Jr., Ed.D.



EDUCATION

Ed.D. Education: Teaching and Learning, Gwynedd Mercy University

[Dissertation] *An Examination of Student Learning Style Preferences and Student Engagement in Community Colleges*

M.S. Industrial/Organizational Psychology, Grand Canyon University

M.Ed. Education Administration, University of Akron

B.A. Speech Broadcasting, Marshall University

PROFESSIONAL EXPERIENCE

Chief of Staff/Executive Vice President

(July 2021-Present)

Northwest State Community College

Archbold, Ohio (Toledo, Ohio area)

College Profile: Northwest State Community College (NSCC) is a public two-year college accredited by the Higher Learning Commission. The College offers degree and certificate programs in Arts & Sciences; Business & Public Services; Nursing & Allied Health; and STEM & Industrial Technologies. NSCC's unduplicated headcount is approximately 6,600 students annually with a budget of \$35 million serving 6 counties covering 2,500 square miles and is an Achieving the Dream (ATD) school.

Responsibilities

- Serve as an integral member of the cabinet and in my capacity of COS/EVP serve as the acting president in the president's absence.
- Serve as key advisor and thought partner to the President to translate goals and vision into action plans for high-impact and high-visibility projects requiring sensitivity and selected stakeholder leadership.
- Provide leadership to the Vice Presidents of Academic Affairs, Vice President of Student Affairs, and Vice President of Workforce Development. And the following directors (3) of Information Technology, Institutional Research, and the Grants department.
- Represents the president at strategic meetings.
- Oversee the planning and opening of a second campus location.
- Directed 35-million-dollar budget and approximately 50 full – time instructors and 150 adjunct instructors.
- Serve as lead change champion for assigned efforts using a change model that invites timely communication, planning, and stakeholder ownership.
- Provide presentations and updates at board meetings and participate in executive sessions.
- Collaborate with cabinet members to implement the strategic plan and other college initiatives.
- Served as chair of the Covid 19 Task Force to monitor campus infection rates and provided weekly campus updates on the latest Covid-19 protocols per Center for Disease Control (CDC) and local county healthcare guidance.
- Provide leadership for the management, selection, implementation, integration, and support for the college's technology infrastructure and cybersecurity.
- Provide IPEDs, HLC, and Ohio Department of Education reporting.
- Provide leadership and support for grant development, proposals, and monitoring.

Significant Accomplishments

- Led creation of NSCC's college's 2023-2026 strategic plan working with external and internal stakeholders <https://northweststate.edu/strategic-plan>.
- Increased student headcount and FTE 14% since FY22.
- Reimagined Workforce Development Division, to increase compacity, efficiency, customer service, and effectiveness resulting in doubling business and industry revenue by 276%.

- Established “Spotlight” tutoring that increased the number of students passing anatomy and physiology by 10%.
- Enabled the college’s first customer relationship management system (CRM) which streamlined the college’s admission process, creating a defined pipeline that is helping to increase enrollment by 4%.
- Generated over 6 million dollars in grant awards.
- Spearheading the college’s initiative to double the number of graduates in the nursing and allied healthcare programs. Working with internal and external stakeholders, the early results of the healthcare initiative led to the nursing department enrolling its first full fall cohort (2023) since 2015.
Spearheaded the creation of a new diversity, equity, and inclusion model, Inclusive Brilliance: A Framework for Belonging, which has reenergized the staff and faculty’s commitment to a shared understanding that underpins student success.
- Implemented Weave platform to streamline, aggregate, and track program data for assessment, institutional effectiveness, and program review.
- Launched “Be Bold” program designed to increase adult students by adding flexible scheduling options and support.
- Implemented “customer service focus” in IT division by automating help desk function, establishing priority matrix for handling requests, and measuring customer satisfaction with feedback survey resulting in a 98% stakeholder satisfaction rating.
- Implementing project management model to streamline and improve IT department communication, efficiency, and service delivery.
- Chair Strategic Planning Committee
- Chair Healthcare Education Expansion Task Force
- Executive sponsor of DE&I Taskforce

Vice President for Economic and Workforce Development (EWD)
Bellevue College (BC) Bellevue, WA

(2015-2021)

College Profile: Bellevue College (BC) is a baccalaureate degree granting residential community college offering 15 bachelor’s degrees serving an unduplicated head count of almost 19,000 degree seeking students and 12,000 continuing education students annually with a budget of \$140 million. BC is the third-largest institution of higher learning in the state of Washington.

Responsibilities

- Served as an integral member of the cabinet and in my capacity as Vice President of Economic and Workforce Development, provided leadership for the cultivation of external partnerships.
- Managed budget of 40 million dollars in general funds, grant, and auxiliary revenue streams.
- Directly reporting to the Vice President of Workforce and Economic Development were the Deans of Health Sciences, Business, and Information Technology in a matrixed management model. The executive director of Center of Excellence for Information and Computing Technology for the state of Washington serving the entire Washington Community and Technical College System, the associate dean of Occupational Life Skills (OLS): An Associate Degree for Students with Learning Differences, the director of Pacific Northwest College Credit (Tech Prep), and Director of Workforce Education (WE), providing financial aid and advising for underrepresented and unemployed populations, and the Dean of Continuing Education (Tombolo Institute).
- Led a staff of 55 full-time staff, 40 full-time instructors and 300 adjunct faculty.
- Led the largest continuing education program in the Washington State Community College system with an average of 12,000 enrollments annually.
- Served as the college’s chief workforce development and outreach officer to business, industry and economic development sectors proactively responding to local business training needs for both credit and non-credit programs.
- Served as the college’s representative on the statewide Washington Workforce Education Council (WEC).
- Led non-profit/Bellevue College education/workforce partnership.

Significant Accomplishments:

- Led Continuing Education to (Tombolo Institute) 18% year over year growth pre-covid pandemic.
- Launched the Tombolo Institute (Rebranding of Continuing Education) targeting working adults specializing in software development, data science, cybersecurity, cloud technologies, artificial intelligence (AI), machine learning (ML), business training, and customized solutions.
- Named Seattle Business Magazine's 2016 Community Impact Award winner for Job Creation and Workforce Development.
- Established partnership with local coding organization to offer accelerated software development program through the college's continuing education division leading to recognition as a top 25 coding boot camp by Value Colleges.
- Doubled enrollment in non-profit/Bellevue College education/workforce partnership that led to more students receiving internships and being pipelined into employment.
- Co-chaired the College's College Wide Giving Campaign (Tri-C)
- Oversaw development, approval, and implementation of the first AAS degree in Robotics and Artificial Intelligence in the state of Washington.
- Developed alternative revenue stream by selling online access to healthcare curriculum.
- Secured AWS partnership to embed cyber security curriculum into existing degree programs and offer AWS certifications through the Tombolo Institute (CE).
- Facilitated selection as one of 12 colleges in the world to collaborate with Microsoft on an employability pilot to connect higher education with employers.
- Implemented student satisfaction surveys to measure the student experience (SX) of WE students to improve student success.
- Negotiated pilot program with a major software company to offer Data Science curriculum as a hybrid learning experience improving program completion rate from 5% to 95%.
- Co-chaired Customer Relationship Management (CRM) Task Force
- Serve as president's cabinet liaison to the Governance Exempt Employee Council.
- Served on the President's Budget Stakeholders Group (BSG).

Dean, Corporate, Community, & Continuing Education (CCCE)**(2012 – 2015)****Moraine Valley Community College (MVCC), Palos Hills, IL, (Chicago Southwest Suburb)**

College Profile: Moraine Valley Community College is a comprehensive community college serving an unduplicated headcount of over 19,000 students annually with an estimated operating budget of approximately 100 million dollars. The college offers more than 100 degrees and certificates for transfer to a four-year college or career training and reaches out to the business community with customized training solutions serving a population of 400,000 in 26 communities. MVCC is a member of the League for Innovation in the Community College.

Responsibilities

- Served as the college's chief workforce development and outreach officer to business, industry and economic development sectors proactively responding to local economic development and training needs for both credit and noncredit programs leading a team of 32 employees and 125 adjunct instructors.
- Provided strategic leadership and direction for all workforce and economic development activities for MVCC facilitating a portfolio of credit and non-credit programs and courses, contract (customized) training, a business conference center and community programs for adults, seniors, and youth.
- Charged with leading a Chicago-Cook Workforce Partnership (CCWP) Illinois WorkNet Center (One Stop Center) providing education vouchers (ITAs) and job placement assistance to dislocated and adult worker populations.
- Provided oversight for an in school and out of school youth program funded by CCWP while leading a team of 32 employees and 125 adjunct instructors.
- Served as the college's liaison to the Southwest Conference of Mayors (SCM).
- Served as Chair for the Economic Development Council for the Southwest Suburbs.

Significant Accomplishments

- Secured over 2.9 million dollars in funding to support the Illinois Worknet Center (adult and dislocated workers), WIA Youth Program, Minority Business Contractors Program, Transportation, Distribution, and Logistics program, and Walmart Brighter Futures.
- Expanded customized training to business and industry by providing organizational development, leadership training, job analysis, executive coaching and succession planning increasing contract training by 100%.
- Led collaboration with academic affairs to provide layoff avoidance strategy that saved 38 out of 55 jobs.
- Negotiated collaboration with local steel manufacture to provide students internship opportunities and guarantee employment interviews.
- Led Workforce collaboration with academic affairs to create a non-credit to credit career pathways.
- Served on the Big Thinkers Committee of the Southern Metropolitan Higher Education Consortium (SMHEC).
- Moraine Valley Community College Strategic Planning Team

**Executive Director of Community and Workforce Training
Cuyahoga Community College (Tri-C), Cleveland, OH****(2006 – 2012)**

College Profile: Cuyahoga Community College (Tri-C) is a comprehensive community college and the second largest community college in Ohio. The College serves an unduplicated headcount of over 30,000 students with an estimated operating budget of 290 million dollars. The college has four campuses and 6 educational sites.

Responsibilities

- Provided strategic leadership to The Public Safety Institute (PSI) (Police, Fire and Private Security Academies, and continuing education), Center for Health Industry Solutions and the Center for Career Pathway Development.
- Provided job readiness, assessment, employability skills, placement assistance, grants management, and processing of WIA vouchers, while building relationships with key community, industry, and college stakeholders.
- Led a team of 40 full-time staff and 200 adjunct faculty.

Significant Accomplishments

- Supported the efforts of over 4,000 students receiving certificates of completion or certifications in FY11.
- Secured donation and placement 180k fire safety equipment on college property for use by the municipality and the college.
- Served as a member of the county Workforce Investment Board.
- Implemented micro job fair strategy to support graduates of specific workforce programs aligned with industry partners that saw 60% hire rate on first interview.
- Secured 50k grant to support tuition of Certified Nursing Students.
- Developed and presented a nine-million-dollar capital plan and proposal to expand the college's Public Safety Institute into a regional center for public safety training (Funding acquired the year after leaving Tri-C).
- Co-chaired the College's College Wide Giving Campaign (Tri-C)

Director of Business Development**(2006 – 2010)****Cuyahoga Community College (Tri-C) Corporate College, Cleveland, OH****Responsibilities**

- Initiated and maintained strategic partnerships and relationships leading teams to engage companies and organizations in performance improvement and organizational development programs aligned with client organization's corporate strategy, goals, and objectives.

Significant Accomplishments

- Sold half a million dollars of training.
- Won agreement to design customer service curriculum for one of the largest healthcare providers in the city of Cleveland.

TEACHING EXPERIENCE

- Adjunct instructor - Bellevue College, course taught - Organizational Behavior.
- Adjunct instructor - Tri-C, courses taught - Communication, Leadership, and Work Readiness.

PRIOR EXPERIENCE AVAILABLE UPON REQUEST**ADDITIONAL CREDENTIALS & PROFESSIONAL DEVELOPMENT**

- Graduate of the Historically Black College and Universities (HBCU) Executive Leadership Institute Fellowship-Clark Atlanta University
- Marshall Goldsmith Stakeholder Centered Executive and Team Coaching Certification
- Executive Leadership Institute (ELI) sponsored by the League for Innovation in the Community College
- Graduate of the Thomas Lakin Institute for Mentored Leadership
- Achieve Global Facilitator
- Career Development Facilitator
- Developmental Dimensions International (DDI) Facilitator
- DiSC Facilitator
- FIRO-B™ Facilitator
- MBTI Facilitator
- Personality Dimensions Facilitator

AFFILIATIONS, MEMBERSHIPS, VOLUNTEER ACTIVITIES

- Appointed to American Association of Community Colleges (AACC) Commission on Research and Community College Trends and Issues (2024-2026).
- Bellevue Chamber of Commerce Policy Committee.
- Voting member of the Washington Workforce Education Council (WEC).
 - Served as chair of the Economic Development Committee.
- Served as a member of the American Association of Community Colleges (AACC) Commission on College Readiness.
- Served on the following Boards:
 - Seattle-King County Economic Development Council (EDC).
 - Member of Executive Committee.
 - Washington Technology Industry Association (WTIA).
 - Served as Chair of the Economic Development Council for Southwest Suburbs (EDCSS)
 - Chicago Southland Chamber of Commerce.
 - Old Plank Trail Community Bank, Chicago, IL.
 - Calumet Area Industrial Commission (CAIC) Chicago, IL.
 - Southwest General Health Center Middleburg Hts., OH.
- Served as a mentor for Beating Odds Shattering Stereotypes (BOSS) for African American Male students at MVCC.
- Served as a mentor for the Year Up program at Bellevue College.